

## **Immunisation issues**

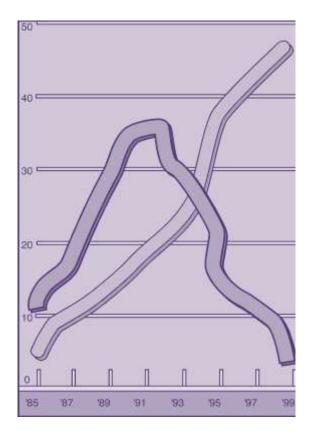


Linda Hill August 2010

### Index

- Disease control and vaccine effectiveness
- The NZ schedule
- Vaccines on the horizon
- Common Practice Nurse issues
- Improving coverage
- Vaccine safety surveillance
- Recurrent common myths
- Recent issues
- Communication challenges

## DISEASE CONTROL AND VACCINE EFFECTIVENESS



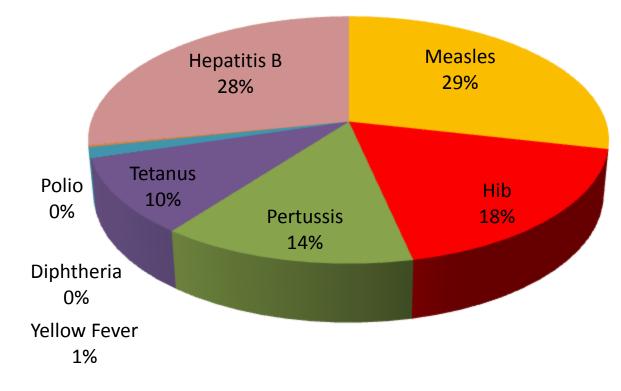




## "Only clean water and antibiotics have had an impact on childhood death and disease that is equal to that of vaccines"

## **World Health Organization**

### **Global burden of VPD**



In 2002, WHO estimated that 1.4 million of deaths among children under 5 years were due to diseases that could have been prevented by routine vaccination. This represents 14% of global total mortality in children under 5 years of age .





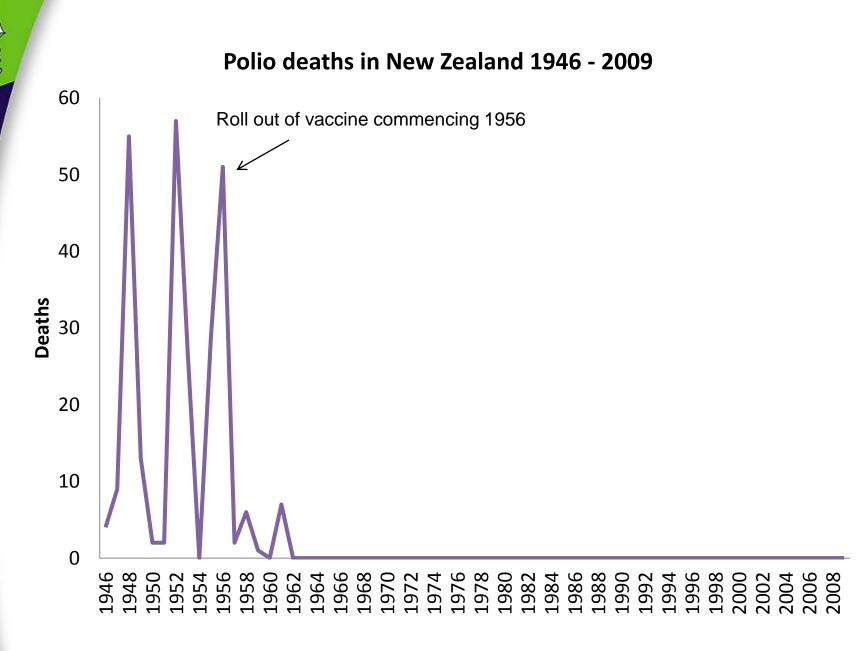
### **Smallpox**

Bangladeshi girl infected with smallpox (1973).



## POLIO

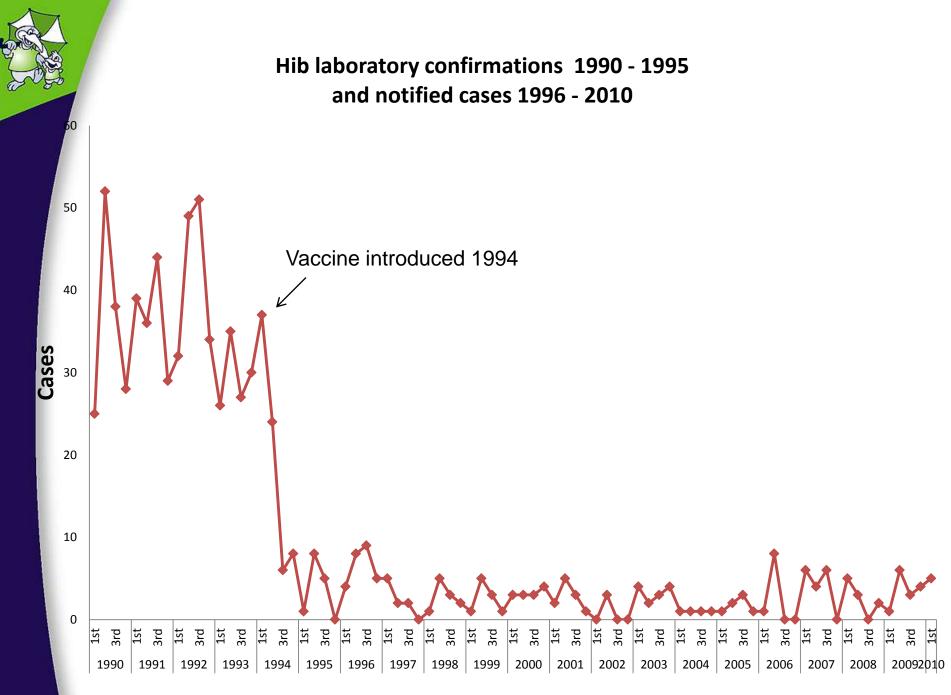




No cases of indigenously acquired poliomyelitis in New Zealand since the OPV mass immunisation campaigns in 1961 and 1962



Alexander Turnbull Library, Photographer: John Pascoe Reference: 1/4-000643-F



### **Cluster Outbreaks examples:**

- Amish populations in USA 1985 1994
  - 13 outbreaks of measles, 1200 cases, 9 deaths
- 1999 Netherlands unimmunised community
  - 10 month long measles outbreak, 2961 cases
- Rubella outbreaks in decliners Netherlands, spreads to Canada
  - Outbreak 2004/5, 309 lab confirmed cases, 23 in pregnant women: (at least 1 infant death, 9 severe handicap)
  - Travel: 214 cases in Canada, 5 in pregnant women



## **VACCINES ON THE NZ SCHEDULE**

## Key Schedule Changes 1 June 2008

### Pneumococcal

- Conjugate vaccine added
- Pneumococcal high-risk programme extended to more people with high-risk conditions

### Infanrix<sup>®</sup>-hexa

- Replaces two vaccines
- DTaP-IPV and Hib/Hep B
- These antigens are combined into one vaccine so only up to 3 injections are needed per visit

### **Boostrix**<sup>®</sup>

- Replaces Boostrix<sup>®</sup>-IPV at Year 7
- 4th dose of polio now given at age 4 years

### MeNZB

• MeNZB to infant schedule stopped



### 2008 Childhood Schedule (from Sept 08)

	<b>DTaP-IPV-Hib/HepB</b> (IM)	<b>PCV7</b> (IM)	Hib (IM)	MMR (S/C)	DTaP-IPV (IM)	dTap (IM)	HPV (IM)
6 weeks	Infanrix <sup>®</sup> -hexa	Prevenar®					
3 months	Infanrix <sup>®</sup> -hexa	Prevenar®					
5 months	Infanrix <sup>®</sup> -hexa	Prevenar®					
15 months		Prevenar®	Hiberix™	MMR-II <sup>®</sup>			
4 years				MMR-II <sup>®</sup>	Infanrix <sub>™</sub> - IPV		
11 years						Boostrix®	
12 years							Gardasil <sup>®</sup> Gardasil <sup>®</sup>
(School year 8 Starts in 2009)							2 months after 1st
							Gardasil <sup>®</sup> 4 months after 2 <sup>nd</sup> dose



## **VACCINES ON THE HORIZON**



### **Private market vaccines to consider**

- Varicella
  - Zoster (soon)
- Rotavirus
- Conjugate meningococcal vaccines

### The schedule : What is next.....

### • Conjugate pneumococcal vaccines

- 10 and 13 serotypes
- Next vaccines recommended for the schedule, but not yet.....
  - Rotavirus
  - Varicella



## **COMMON PN ISSUES**

# Who needs a catch up?

- for immigrants
- for children or adults with an incomplete immunisation history
- Eligible populations as specified in schedule changes (e.g. introduction of PCV7) that occur after an immunisation programme has commenced

## To work out a catch up schedule

Ascertain what immunisations have already been given (and documented)

Refer to the Catch Up Schedules in the 2008 National Immunisation Schedule Health Provider Booklet (MoH 2008) and also the Pneumococcal Catch up Schedule for children born after 1<sup>st</sup> January 2008

Do not 'just give the episodes they have missed'

#### Appendix 1: Immunisation Catch-up Schedules

The following tables are for use from 1 June 2008. These tables replace Appendix 2 of the *Immunisation Handbook 2006* (Ministry of Health 2006).

#### 1.1 National Immunisation Schedule catch-up schedules

Note: PCV7 is available from 1 June 2008 only for healthy infants born after 1 January 2008. See Section 1.2 below for catch-up schedules for infants with chronic medical conditions who are eligible for funded pneumococcal vaccines.

First dose at 3–5 months			
First dose	DTaP-IPV-HepB/Hib	PCV7	
6 week interval	DTaP-IPV-HepB/Hib	PCV7	
6 week interval	DTaP-IPV-HepB/Hib	PCV7	
At age 15 months	Hib	PCV7	MMR
At age 4 years	DTaP-IPV		MMR
At age 11 years	dTap		

First dose at age 6 months			
First dose	DTaP-IPV-HepB/Hib	PCV7	
6 week interval	DTaP-IPV-HepB/Hib	PCV7	
6 week interval	DTaP-IPV-HepB/Hib	PCV7	
At age 15 months	Hib	PCV7	MMR
At age 4 years	DTaP-IPV		MMR
At age 11 years	dTap		

First dose at 7–11 months			
First dose	DTaP-IPV-HepB/Hib	PCV7	
6 week interval	DTaP-IPV-HepB/Hib	PCV7	
6 week interval	DTaP-IPV-HepB/Hib		
At age 15 months*	Hib	PCV7	MMR
At age 4 years	DTaP-IPV		MMR
At age 11 years	dTap		

The fourth dose of Hib vaccine and the third dose of PCV7 should be two months after the prior dose. However, this should not delay the administration of MMR at 15 months. If the third dose of Hib vaccine is given at 15 months or older the fourth dose can be omitted.

First dose at 12–14 months			
First dose	DTaP-IPV-HepB/Hib		MMR
6 week interval*	DTaP-IPV-HepB/Hib		
6 week interval*	DTaP-IPV	HepB	
At age 4 years	DTaP-IPV		MMR
At age 11 years	dTap		

For children born after 1 January 2008, two doses of PCV7 should be given at least six weeks apart. PCV7 should be given as a third injection at a scheduled visit.

\* Alternatively, at the third visits, DTaP-IPV-HepB/Hib vaccine may be given.

First dose at 15 months-3 years			
First dose	DTaP-IPV-HepB/Hib		MMR
6 week interval	DTaP-IPV	HepB	
6 week interval	DTaP-IPV	HepB	
At age 4 years	DTaP-IPV		MMR
At age 11 years	dTap		

Children born after 1 January 2008 are eligible for funded PCV7 vaccine from 1 June 2008.

For children aged 15–23 months, two doses of PCV7 should be given at least six weeks apart. PCV7 should be given as a third injection at visits one and two, but can be given at an additional visit. Alternatively, at the second visit and third visits, a DTaP-IPV-HepB/Hb and a PCV7 vaccine may be given. For ease of delivery though, additional doses of hib vaccine beyond 15 months are not required.

For children aged 24–35 months, one dose of PCV7 should be given as a third injection at a scheduled visit but can be given at an additional visit. Alternatively, at the second visit, DTaP-IPV-HepB/Hib and a PCV7 vaccine may be given.

First dose at 4 years			
First dose	DTaP-IPV-Hep/Hib		MMR
6 week interval	DTaP-IPV	Hep B	
6 week interval	DTaP-IPV	Hep B	
6 month interval	DTaP-IPV		MMR
At age 11 years	dTap		

Children born after 1 January 2008 are eligible for funded PCV7 vaccines.

For children age 24–48months, one dose of PCV7 should be given as a third injection at the first visit. Alternatively, at the second visit, DTaP-IPV-HepB/Hib and a PCV7 vaccine may be given.

2008 National Immunisation Schedule: Health Provider Booklet 53

54 2008 National Immunisation Schedule: Health Provider Booklet

#### PNEUMOCOCCAL CATCH UP SCHEDULE FOR CHILDREN BORN AFTER 1 JANUARY 2008

#### PNEUMOCOCCAL CATCH UP GUIDELINES:

- 1. No more than 1 dose needs to be given after 24 months of age
- 2. No more than 2 doses need to be given after 12 months of age
- 3. No more than 3 doses need to be given after 7 months of age

- 4. Doses in 1st year must be separated by at least 4 weeks
- 5. Last dose must always be at least 8 weeks after previous dose
- For High Risk Pneumococcal catch ups refer to page 53 2008 National Immunisation Schedule Health Provider Booklet

Age Now	Previous Doses of PCV7	Catch up 1 <sup>st</sup> dose	Catch up 2 <sup>nd</sup> dose	Catch up 3 <sup>rd</sup> dose
3-6 months	None	3 doses 4 weeks apart + 1 do	oses 4 weeks apart + 1 dose at 15 months	
	None	Give now	4 weeks later	At 15 months of age <sup>1</sup>
	One (received before 7 months)	Give now	4 weeks later	At 15 months of age <sup>1</sup>
7-11 months	One (received 7 months or later)	Give now	At 15 months of age <sup>1</sup>	-
	Two	Give now	At 15 months of age <sup>1</sup>	-
	Three	At 15 months of age	-	-
	None	Give now	At 15 months of age <sup>1</sup>	-
	One	Give now	At 15 months of age <sup>1</sup>	-
12-14 months	Two (first dose received before 7 months)	Give now	At 15 months of age <sup>1</sup>	-
	Two (first dose received 7 months or later)	At 15 months of age <sup>1</sup>	-	-
	Three	At 15 months of age <sup>1</sup>	-	-
	None	Give now	8 weeks later	-
	One (received before 1 <sup>st</sup> birthday)	Give now <sup>1</sup>	8 weeks later	-
15-23 months	One (received after 1 <sup>st</sup> birthday)	Give now <sup>1</sup>	-	
15-25 months	Two (first dose received before 7 months)	Give now	8 weeks later	-
	Two (first dose received between 7-11 months)	Give now <sup>1</sup>	-	-
	Three	Give now <sup>2</sup>	-	-
	None	Give now	-	-
	One (received before 2 <sup>nd</sup> birthday)	Give now <sup>1</sup>	-	-
24-59 months	One (received after 2 <sup>nd</sup> birthday)	-	-	-
	Two (any doses received before 1 <sup>st</sup> birthday)	Give now <sup>1</sup>	-	-
	Three	Give now <sup>2</sup>	-	-

<sup>1</sup>Final dose must be 8 weeks after previous dose

<sup>2</sup> Do not give if all 3 doses received after 7 months of age





## Some basic principals

### <u>Pertussis, Diphtheria, Tetanus</u>

- Primary course of 3 doses at least 4 weeks apart
- Boosters required

### <u>Polio</u>

- Primary course of 3 doses. Preferable to give 1 booster dose

### Hib and Pneumococcal Disease

- Catch up's are complicated as the number of doses required varies with age

### <u>Hepatitis B</u>

- Primary course of 3 doses except 11 15 year olds when a 2 dose (10μg) 4-6 months apart
- Adult schedules can be accelerated

### <u>MMR</u>

- 2 doses 1 month apart for at risk population

### <u>HPV</u>

- 3 doses at 0,2 and 6 months
- Accelerated schedule possible

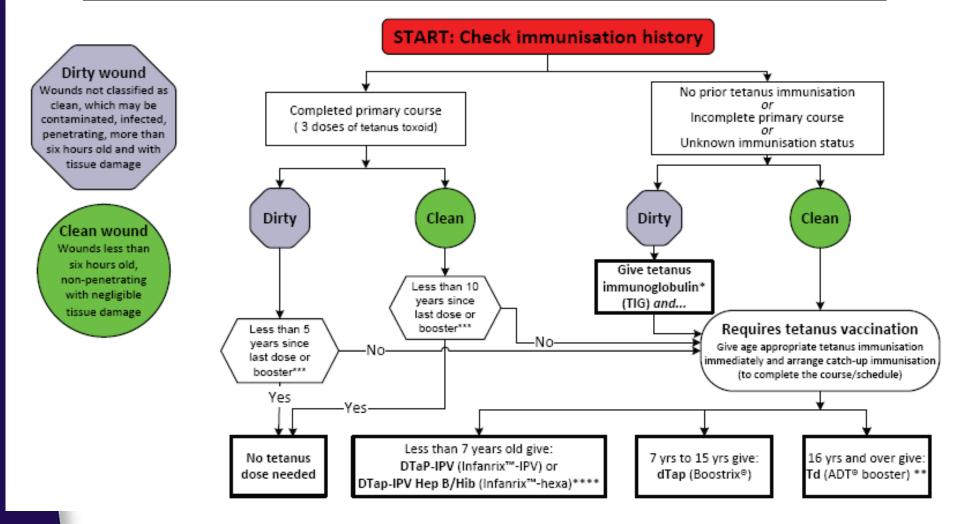


## **Recurrent problems**

- DTaP / HIB; forgetting the HIB
- Not given after a child's 7<sup>th</sup> birthday; Infanrix-IPV & Infanrix-Hexa
- Can we use expired vaccines?
- Funded vaccines cannot be sold as travel vaccines or given to ineligible people e.g. HBvaxPRO, ADT Booster, Boostrix, Ipol, Menomune, Pneumovax23, Gardasil, Prevenar
- Tetanus vaccine and TIG in a previously unimmunised child with a tetanus at risk wound. Refer IMAC tetanus at risk wound chart. Remember they still need a course of 3 tetanus



### **Guidelines for the Management of Tetanus Prone Wounds**



## The use of antipyretics

- No place for routine use
  - No evidence that antipyretics reduce febrile convulsions
  - Some evidence that antipyretics may blunt immune response

*Ref: Prymula R et al Effect of prophylactic paracetamol administration at time of vaccination on febrile reactions and antibody responses in children: two open-label, randomised controlled trials.Lancet. 2009 Oct 17;374(9698):1339-50.* 

- It is not necessary to treat fever unless....
  - For distress or pain
- But always check for cause of fever...do not just assume it is vaccine related



## **IMPROVING COVERAGE**



International coverage

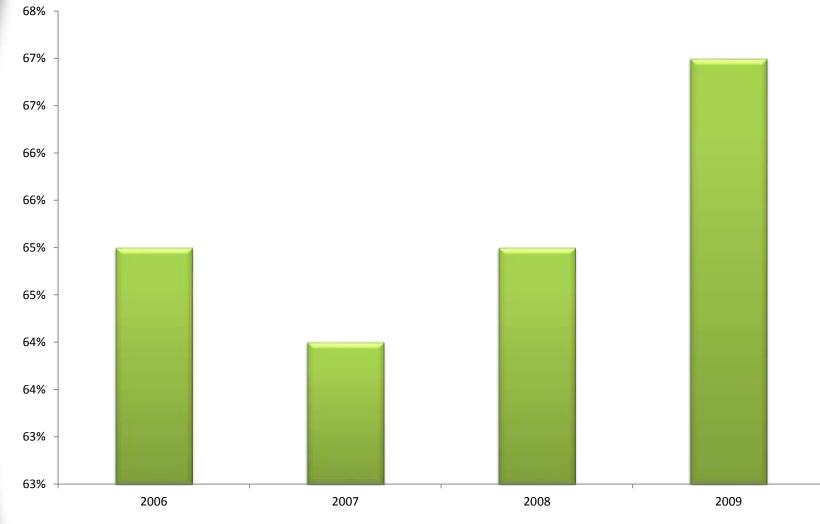
In order to prevent the transmission of whooping cough and measles 95% of the population needs to be immune. Figure 2.2 Percentage of children age 12-23 months immunized against the major vaccine-preventable diseases

OECD Nations				
Hungary				
Czech Republic				
Poland				
Denmark				
Netherlands				
Sweden				
Finland				
Portugal				
Spain				
France				
Australia				
Iceland				
United States				
Japan				
Germany				
Canada				
Italy				
Switzerland				
Norway				
Greece				
United Kingdom				
Belgium				
New Zealand				
Iroland				
Austria				
Non-OECD Nations				
Latvia				
Lithuania				
Estonia				
Russian Federation				
Croatia				
Israel				
Malta				
Slovenia				
	90	80	75	

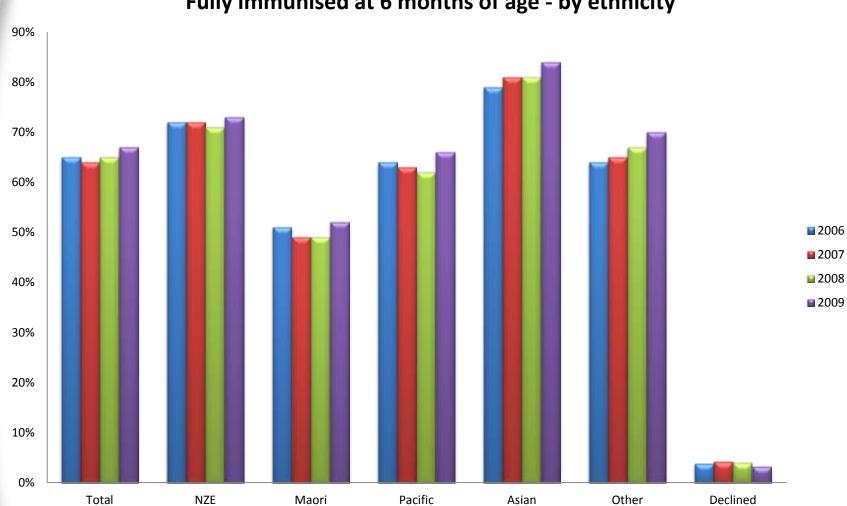
Date: Measles data , all countries (2003), Pol3 and DPT3 data, all countries (2002)

From: UNICEF: Innocenti Report Card 7, UN Childrens Fund 2007

Fully immunised at 6 months of age



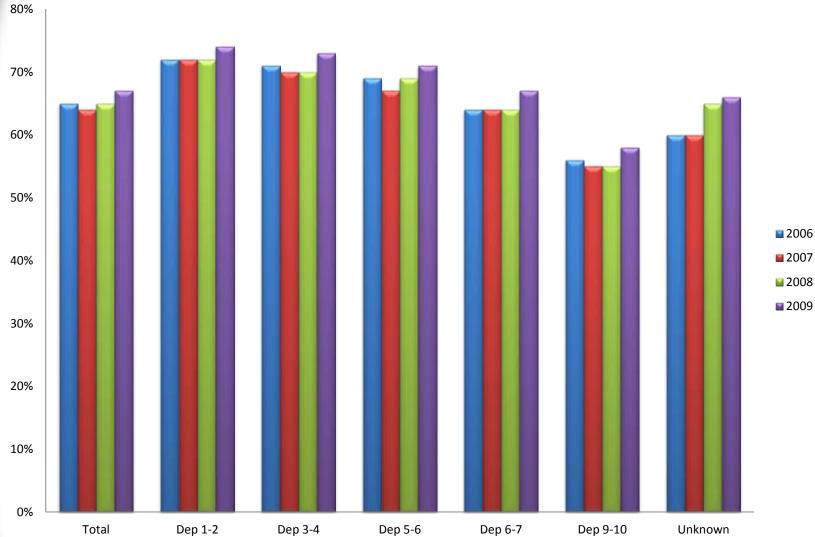
Data source: National Immunisation Register 2010



### Fully immunised at 6 months of age - by ethnicity

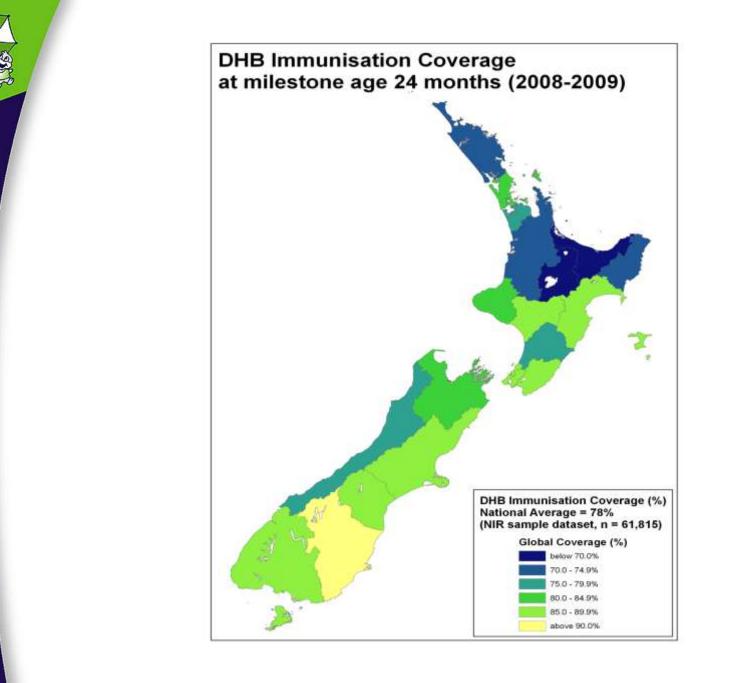
Data source: National Immunisation Register 2010





### Fully immunised at 6 months of age - by deprivation

Dep 6-7 Dep 9-10 Unknown Data source: National Immunisation Register 2010





### Key areas that can make a difference

## **HOW TO IMPROVE**



## Early engagement



# Provider support and improving systems

- Quality systems:
  - enrolment/registration
  - early engagement ?antenatal
- Effective precall/recall
  - chasing DNAs, use of OIS
- Opportunistic efforts/flags/awareness
- Practice champions
- Immunisation/child health a higher priority

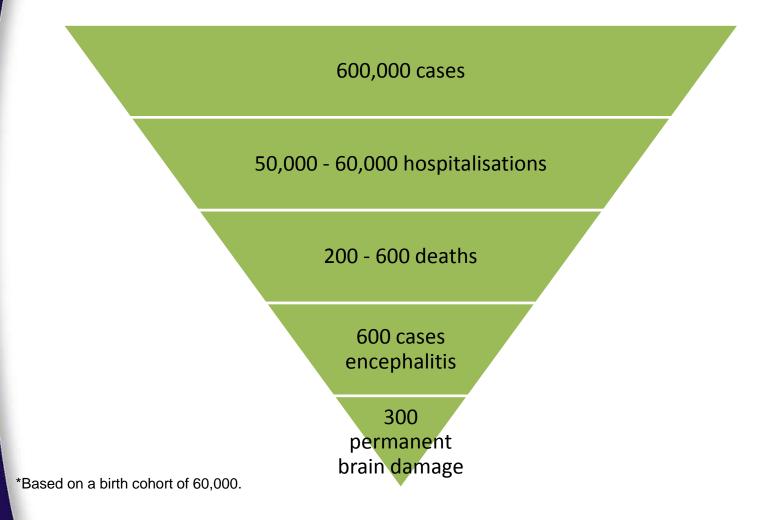


### **Missed Opportunities to Immunise**



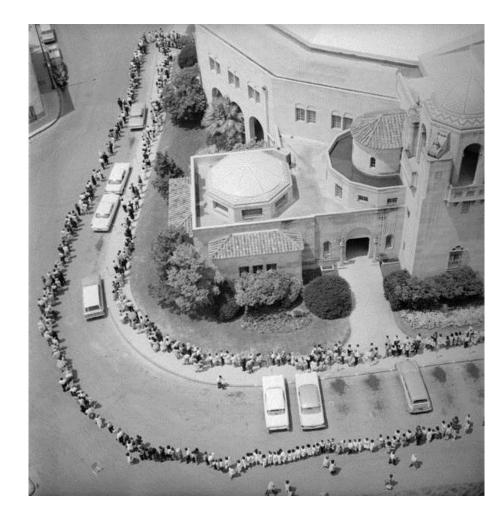
# Out of sight out of mind: Absence of disease is a very hard product to sell

Estimated incidence of severe measles reactions expected over a 10 year period in NZ in the absence of a measles vaccine.





# Waiting for polio immunisation USA 1962

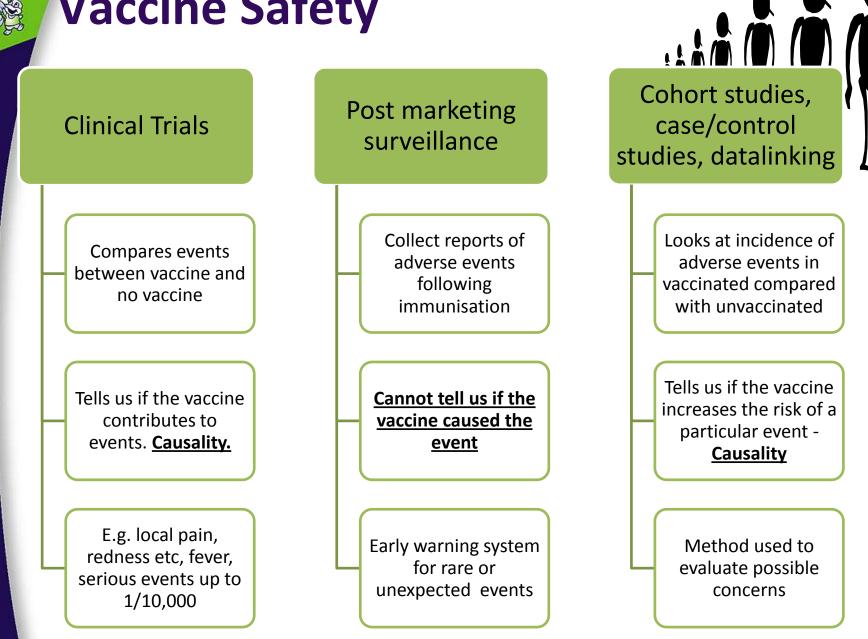




### VACCINE SAFETY SURVEILLANCE



#### **Vaccine Safety**



#### Passive safety surveillance systems

#### Advantages

- Highly sensitive
- Detects rare serious events
- An early warning system e.g. Rotashield <sup>®</sup>and interssusception

#### Disadvantages

- Not very specific
- Common less severe reports underreported
- Cannot provide causality e.g. febrile convulsions and flu vaccination in children
- Does not have a denominator





The Cow Pock \_ or \_ the Wonderful Effects of the New Inoculation !\_ vide. the Publications of y Ante Vacine Society

# International examples of myths leading to reduction in coverage

#### US Green our vaccines

UK and MMR, pertussis

France and HepB

Nigeria and polio

NZ and polysorbate



#### VACCINES CONTAIN TOXIC INGREDIENTS



## Surfactants/emulsifiers

- Wetting agents that alter the surface tension of a liquid and lower the tension between two liquids - like detergent
- i.e. Polysorbate 80 (Tween®)
  - Often used in foods such as ice cream
  - Made from Sorbitol (sugar alcohol) and Oleic Acid (omega fatty acid)



#### Nasty toxic poisons in vaccines... Aluminium (adjuvant)

- 8th most abundant element on earth, most common metallic element.
- Found in the blood of all animals, including humans, constantly exposed
- Average daily intake 10-15mg
- Hep B vaccine has 0.235mg of aluminium.
- Average water has about 0.2mg of aluminium per litre
- The amount of aluminium in one dose of HepB = to aluminium in a litre of water - or 1 day worth of baby formula (infant formula has increased aluminium).
- Excreted in urine via kidneys



### Would you drink this cocktail?

 Butanol, iso amyl alcohol, hexanol, phenol ethanol, tannin, benzyl alcohol, caffeine, geraniol, quercetin, 3-galloyl epicatchin, 3galloyl epigallocatchin and inorganic salts including aluminium



 "... the first is a metal so unstable that it bursts into flame when exposed to water; the second a lethal gas. When we swallow the blend, it forms hydrochloric acid in our stomachs... Suicidal? "

– G Young, National Geographic

 "Even its basic makeup defies logic. Salt is a blend of sodium and chlorine – the first is a metal so unstable that it bursts into flame when exposed to water; the second a lethal gas. When we swallow the blend, it forms hydrochloric acid in our stomachs... Suicidal? No, an absolute necessity for life."

– G Young, National Geographic



**Overloading the infant immune system** 

#### **TOO MANY VACCINES**



# Do multiple vaccines overload the infant immune system?



- Genital tract flora 18 species
- Faecal flora 400 species
- Breast milk 8 species
- = > 10<sup>6</sup> different foreign proteins

- More T and B cells per cc of blood than adults
- 10<sup>16</sup> possibilities!
- Huge Capacity



#### **Multiple vaccines**



<u>Year</u>	<u>Antigens</u>	
- 1900	~200	Smallpox vaccine
- 1960	~3217	Included smallpox vaccine and whole cell Pertussis
- 1980	~3041	Included whole cell pertussis
- 2000	~50	Change to acellular pertussis

Infants receiving NZ scheduled vaccines now receive around 50 different antigens at one time, previously it was well over 3000.

### VACCINES DON'T WORK



#### Vaccinated children can still get disease

- No vaccine is 100% effective.
- As the proportion of children who are immunised increases, so the proportion of disease cases that are immunised will increase.
- Obviously absolute numbers are much lower

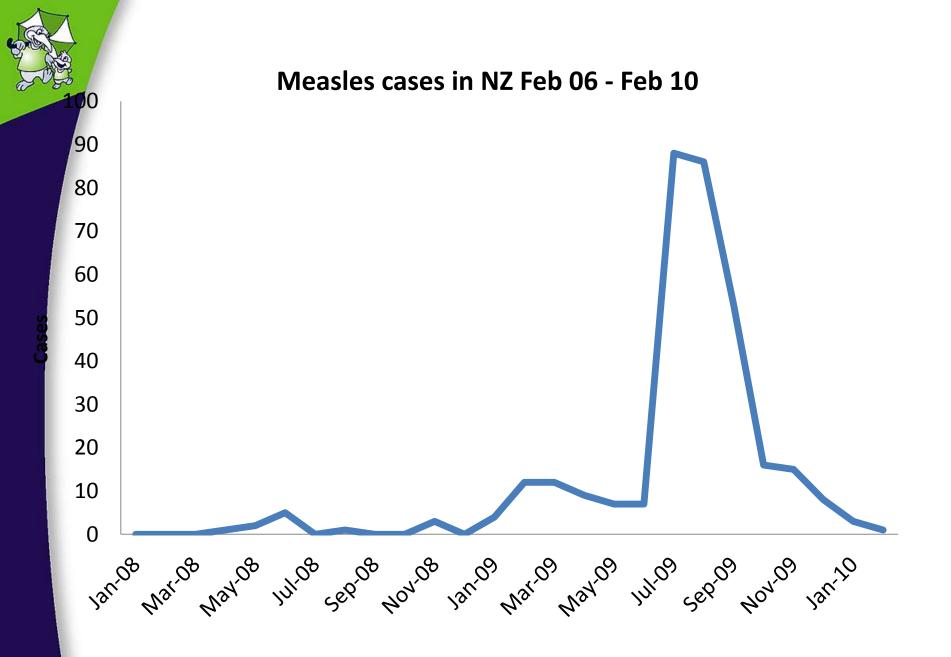
#### 100 school kids exposed to measles which is 100% infective with a 95% effective vaccine

% Immunised	Number of measles cases	% Cases Immunised
100%	5	100%
90%	10 + 5	33%
80%	20 + 4	17%
50%	50 + 3	6%
0%	100	0%



#### **RECENT ISSUES**





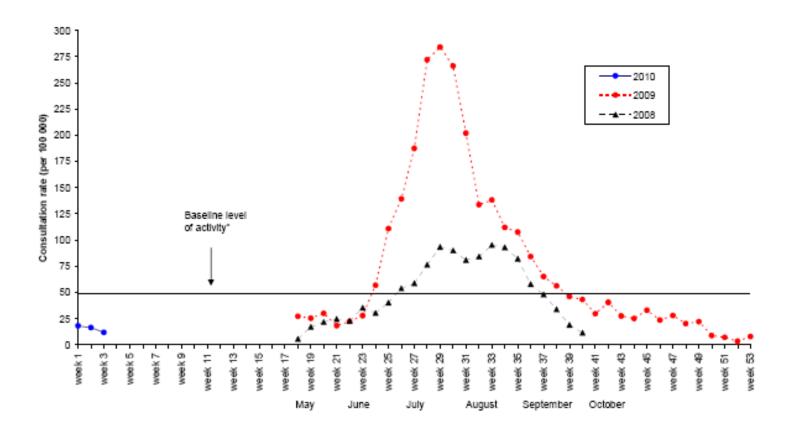
Immunisation Advisory Centre. March 2010.

Data Source: ESR Monthly Surveillance Reports



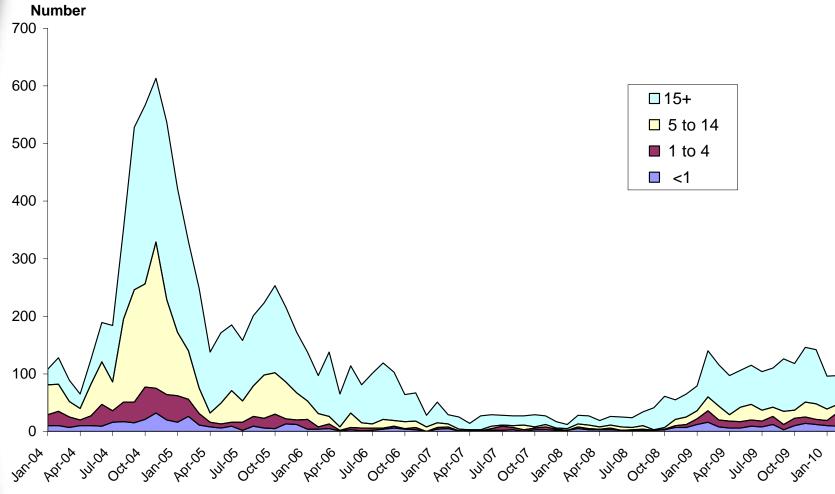


Figure 2: Weekly consultation rates for influenza-like illness in New Zealand, 2008, 2009 and 2010





#### Monthly whooping cough notifications by age group January 2004 – February 2010

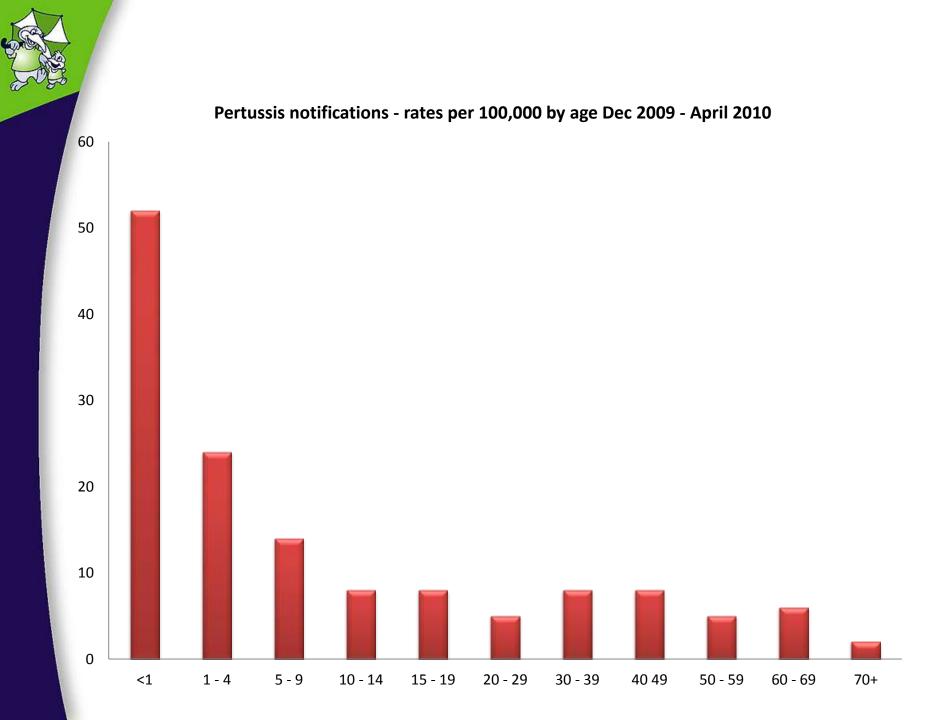


Month



#### **Pertussis control**

- Vaccination
  - Completeness
  - Timeliness
- Protection of infants too young to be fully vaccinated
  - Contact with coughing older children/adults
  - Vaccination: teenagers, adults, healthcare workers, teachers, childcare workers....
- Future directions
  - ....?maternal, neonatal vaccination

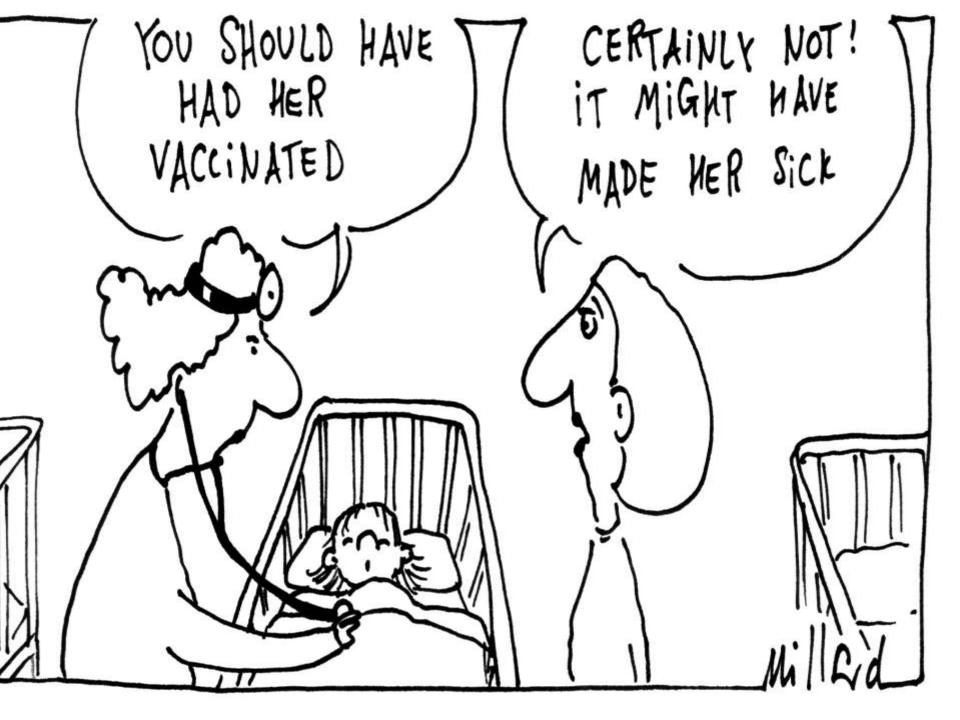




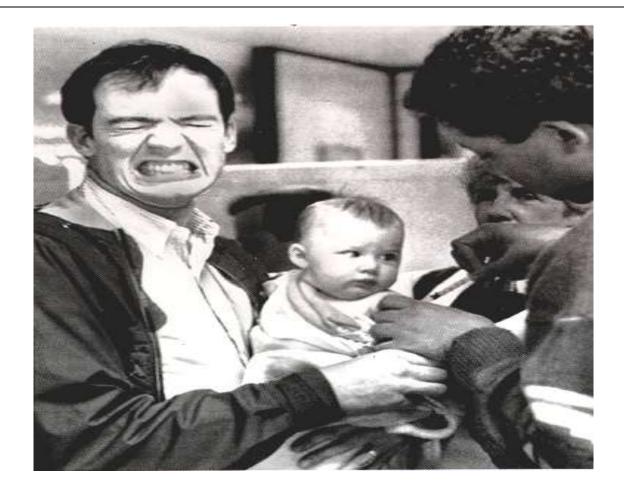


# If the science is so strong why are we so mixed in our messages?





#### Or is it all a deep-rooted fear of needles!



#### ...for whom?



#### Communicating .....

#### "I do not believe in vaccines"

#### 1<sup>st</sup>: open approach..... e.g.

- Have you got any specific concerns around vaccines you wish to discuss?
- Would you like to talk further or receive further information
- 2<sup>nd</sup> if appropriate raise a bit of dissonance
- Do you have any concerns about any of these diseases
- Are you aware XXX will need to show an immunisation certificate when they start preschool/school
- 3<sup>rd</sup> if hitting a brick wall stop digging (precontemplator)



#### Attitude!

"Yea, though I walk through the valley of the shadow of death, I will fear no evil" Psalm 23

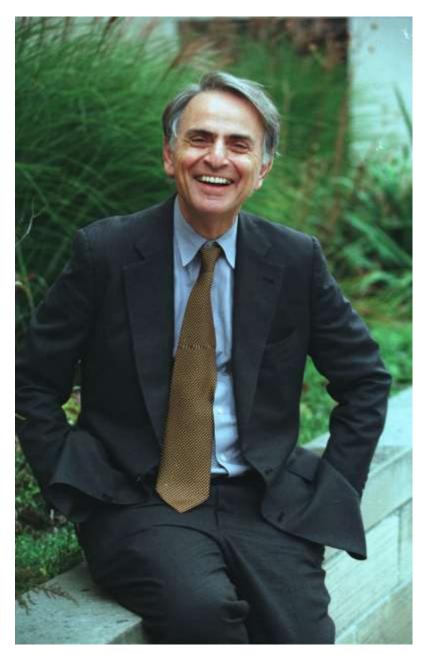
# The media needs controversy (feed the beast)

• "Our job is to be interesting. If the story also happens to be true great." Junior producer, NBC's Dateline



#### Carl Sagan (1934-1996)

"Extraordinary claims should be backed up by extraordinary evidence"



Credit 1994 by Michael Okoniewski

### **Key points**

- Good engaged relationship: <u>TRUST</u>
- Early engagement
- Clear and confident in our professional advice
- Promote the National Immunisation Schedule
- Reduce missed Opportunities

(9 fold increased risk of not being fully immunised.)

- On time Every time!
- Never too late to vaccinate!



#### **Acknowledgements:**

Dr Nikki Turner Director, Immunisation Advisory Centre; Senior Lecturer, University of Auckland.

#### Dr Nick Baker

Community Paediatrician, Nelson Marlborough District Health Board





- Sarah is a 6 month old baby who has recently enrolled with the surgery. Following a status query it is found that Sarah has had the following immunisations:
  - At 3 months: DTaP-IPV Hib/HepB PCV7

Work out a catch up schedule for her



# Sarah is now 6 months old and has previously hadAt 3 months: DTaP-IPV Hib/HepB PCV7

First dose at age 6 months			
First dose	DTaP-IPV-HepB/Hib	PCV7	_
6 week interval	DTaP-IPV-HepB/Hib	PCV7	
6 week interval	DTaP-IPV-HepB/Hib	PCV7	
At age 15 months	Hib	PCV7	MMR
At age 4 years	DTaP-IPV		MMR
At age 11 years	dTap		

First visit (today)	DTaP-IPV HepB / Hib (Infanrix™-Hexa)	PCV7 (Prevenar)
Next Visit	DTaP-IPV HepB / Hib	PCV7
(6 weeks later)	( <b>Infanrix™-Hexa</b> )	(Prevenar)



- Storm is an 18 month old who has visited the GP because of a rash. The doctor has noticed his immunisations are not up to date and has asked you to see him. His vaccination history is:
  - At 6 weeks: DTaP IPV Hib/HepB PCV7
  - At 3 months: DTaP IPV Hib/HepB PCV7

Plan a catch up schedule for him



#### • Storm is 18 months old and has had:

- At 6 weeks DTaP IPV Hib/HepB PCV7
- At 3 months DTaP IPV Hib/HepB PCV7

First dose at 15 months–3 years			
First dose	DTaP-IPV-HepB/Hib		MMR
6 week interval	DTaP-IPV-	НерВ	
6 week interval	DTaP-IPV	НерВ	
At age 4 years	DTaP-IPV		MMR
At age 11 years	d⊤ap		

Children born after 1 January 2008 are eligible for funded PCV7 vaccine from 1 June 2008.

Refer to IMAC Pneumococcal Catch Up Schedule for PCV7 Why have we not crossed off the Hib?



Storm is 18 months old and has had: •At 6 weeks DTaP IPV Hib/HepB PCV7

•At 3 months DTaP IPV Hib/HepB PCV7

First dose at 15 months–3 years			
First dose	DTaP-IPV-HepB/Hib		MMR
6 week interval	-DTaP-IPV-	HepB	
6 week interval	DTaP-IPV	НерВ	
At age 4 years	DTaP-IPV		MMR
At age 11 years	dTap		

Children born after 1 January 2008 are eligible for funded PCV7 vaccine from 1 June 2008.

First visit (today)	DTaP-IPV Hib HepB ( <b>Infanrix™-Hexa</b> )	PCV7 (Prevenar)	MMR
 8 weeks later		PCV7	81



Jack has attended the surgery this morning with his mother. The practice staff routinely check the immunisation history of all under 5's. He now 20 months old and has previously had:

- At 7 weeks: DTaP-IPV Hib/HepB PCV7
- At 15 months: DTaP-IPV Hib/HepB PCV7 MMR

Please plan a catch-up schedule for him



#### lack is now 20 months old and has previously had.

First dose at 15 months–3 years			
First dose	DTaP-IPV-HepB/Hib		MMR
6 week interval	D <del>TaP-IPV</del>	<del>Hep</del> B	
6 week interval	DTaP-IPV	НерВ	
At age 4 years	DTaP-IPV		MMR
At age 11 years	dTap		

Children born after 1 January 2008 are eligible for funded PCV7 vaccine from 1 June 2008.

Refer to IMAC Pneumococcal Catch Up Schedule for PCV7. How many doses of PCV7 does Jack require?

First dose at 15 months–3 years			
First dose	DTaP-IPV-HepB/Hib		MMR
6 week interval	<del>DTaP-IPV</del>	<del>-HepB</del>	
6 week interval	DTaP-IPV	НерВ	
At age 4 years	DTaP-IPV		MMR
At age 11 years	dTap		

Children born after 1 January 2008 are eligible for funded PCV7 vaccine from 1 June 2008.

First visit	DTaP-IPV*	HepB <sup>1</sup>	PCV7 <sup>2</sup>
(today)	( <b>Infanrix™-IPV</b> )	(HBvaxPRO®)	(Prevenar)

#### <sup>1</sup> May use **Infanrix-hexa** instead

<sup>2</sup> Why would you <u>not</u> give 2 doses of PCV7?



# Remember help is always at hand

 Local Immunisation Coordinator / District Immunisation Facilitator

 0800 466 863 Immunisation Advisory Centre help line